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# Hisham Salah Zaki El-Hawary

<b>Objective</b>	Seeking a challenging position in a company where my academic background as where I can improve my skills and benefit the company.
<b>Education</b>	2004 Higher institute of socialwork .
<b>Certificates</b>	Network+ Professional Institute Certified(CompTIA) .

Experience	
(Career History)	March 2005 – April 2006 ORGANISATION CARE IN EGYPT .
	<b><u>Network Administrator</u></b>
	<ul style="list-style-type: none"><li>▪ Updating and monitoring IT user accounts.</li><li>▪ Maintenance &amp; management of the Critical Windows based Server Environment.</li><li>▪ Maintaining up to date Antivirus levels on all machines company wide.</li><li>▪ Managing and monitoring of backups in multiple locations.</li><li>▪ Administering the IT department's policies and procedures</li></ul>
	April 2006 – February 2009 Habitat For Furniture In Cairo
	<b><u>IT support</u></b>
	<ul style="list-style-type: none"><li>▪ Troubleshooting technical problems and implementing solutions.</li><li>▪ Responsible for the fast and accurate troubleshooting of reported faults.</li><li>▪ Working within a TCP/IP network environment, including DHCP, DNS and Ethernet</li><li>▪ Troubleshooting PC's, laptops and mobile devices.</li><li>▪ Maintaining a log of all problems detected and system backups.</li></ul>

2009-2013

Sarh Attqnia For Construction

in saudi Arabia

### system administrator

#### Projects:

Hyper PANDA and its mall- Sultana area, Riyadh.

Hyper PANDA and its mall- UM Al Hamam area, Riyadh.

Airbase for Civil Defense Heliports- Riyadh,jeddah,Abha

#### Details:

- Manage the IT budgets and expenditure on hardware and software.
- Recommending and implementing improvements and efficiencies
- Reporting to the IT Director & Chief Executive.
- Management of server software and associated backup routines
- Responsible for the recruitment and training of new staff
- Managing the internal & hosted network infrastructure including: firewalls, servers, switches and telephony

2013-2015

BTC Networks (Baud Telecom Company )

in saudi arabia .

### Project coordinator

#### Project:

Samba in the King Abdullah Financial Center

#### Details:

- Was responsible for planning work and ensuring a contract is delivered on time.
- Installation and support of telecommunication equipment
- Resolved any problems that could cause delays to the project's completion
- Maintained strict quality control procedures.
- Tested materials, also visual inspections of work, and frequent tours of the site.
- Compiled detailed reports for Headmasters and senior managers.

2016 - 2021

Business Sign

in saudi arabia .

### Senior system administrator

#### Details:

- Project manager
- Manage the IT budgets and expenditure on hardware and software.
- Recommending and implementing improvements and efficiencies
- Reporting to the IT Director & Chief Executive.
- Management of server software and associated backup routines
- Responsible for the recruitment and training of new staff
- Managing the internal & hosted network infrastructure including: fir

	<div>Now<div>Sasco</div><div>In saudi arabia .</div></div> <div><u>Senior system administrator</u></div> <div>Details: <ul style="list-style-type: none"> <li>▪ Troubleshooting technical problems and implementing solutions.</li> <li>▪ Responsible for the fast and accurate troubleshooting of reported faults.</li> <li>▪ Working within a TCP/IP network environment, including DHCP, DNS and Ethernet</li> <li>▪ Troubleshooting PC's, laptops and mobile devices.</li> <li>▪ Maintaining a log of all problems detected and system backups.</li> <li>▪ Microsoft Dynamics 365 ( Sales of point – Retail ) trainer</li> <li>▪ Viptela Router</li> <li>▪ FortiGate Firewall</li> <li>▪ Face print matrix</li> </ul> </div> <div>IBM</div> <div>Training period in Network+ <ul style="list-style-type: none"> <li>▪ Windows 2000 – 2003 – 2008 -2012 administration .</li> <li>▪ Linux good knowledge (good system user).</li> <li>▪ Network technical support.</li> <li>▪ Network troubleshooting (DNS, DHCP, General problems) Fault tolerance .</li> </ul> </div>
Training	
2002	Training at Optimum solution in Course in programming using VB 6.
Experience	
General	<ul style="list-style-type: none"> <li>▪ WINDOWS 2003-2008-2012 SERVER,.</li> <li>▪ (A+, Network).</li> <li>▪ Fingerprint Time Attendance Machine records time attendance by identifying fingerprints.</li> <li>▪ Firewall ( Juniper )</li> <li>▪ Teamviewer : Remote support, remote access, and online meeting</li> <li>▪ Network troubleshooting (Active directory, DNS, DHCP, General problems) Fault tolerance</li> <li>▪ CCTV</li> </ul>

<b>Languages</b>	Arabic	Mother tongue
	English	Good
	German	Fair
<b>Interests</b>	<ul style="list-style-type: none"> <li>▪ Reading, Internet, and Computer science.</li> <li>▪ Foot Ball, Chess.</li> <li>▪ Volunteer Work.</li> </ul>	
<b>Personal Data</b>	<ul style="list-style-type: none"> <li>▪ Date of Birth: 30/6/1979</li> <li>▪ Nationality: Egyptian</li> <li>▪ Marital Status: married</li> <li>▪ Military Service: <b>Exempted</b></li> </ul>	