

SAHAR HAFIZ

Information Technology

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— TECHNICAL SKILLS —

Programming language HTML and CSS
Programming language MYSQL
Maintenance hardware and networks
Users Support
Microsoft Office

— PERSONAL SKILLS —

Communication
Flexible employee
Leadership
Quick learn

— COURSES —

Cyber Security
Dec 2020
Google Developer Student Club
Hacker Tracking
May 2020
TechCampus
Introduction To Cyber Security
Dec 2019
Cisco Academy
Flutter language
Dec 2019
Google Developer Student Club
Cyber Security Essential
Nov 2019
Cisco Academy
IT Essentials
Oct 2019
Cisco Academy
Networking Essentials
Sep 2019
Cisco Academy

— LANGUAGES —

Arabic ● ● ● ● ●
English ● ● ● ● ●



SUMMARY

Harnessing my experience and skills, strong motivation to work, and benefiting from the qualifications I have obtained through my academic education in the service and development of your work.



WORK EXPERIENCE

Call Center

Lebanese Alrousha Food Company
Mar 2021 - Mar 2022

- Receiving customer calls to inquire about products, services and marketing .
- Receiving customer problems or complaints about products, technical matters or company services .



TRAINING EXPERIENCE

Technical Support

King Abdelaziz Specialist Hospital
Aug 2019 - Oct 2019

- Maintenance of network failures.
- Maintenance of hardware and printer failures.
- Solving login problems for employee accounts.

Data entry

King Abdelaziz Specialist Hospital
Jul 2019 - Sep 2019

- Enter flu campaign data in a Hesn



EDUCATION

Bachelor Information Technology

Taif University
Jun 2015 - May 2020



MOST PROUD OF



Physical Organization

Creative Thinking, Effectiveness, Productivity



Planning

Analyzing Issues, Decision Making, Project Management, Strategic Planning



Team Work

Collaboration, Delegation, Goal Setting, Group Leadership

