

Lina Alsufyani

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Summary

Confident young professional with passion for learning and development, Eager to leverage education and training in the IT space to support the growth and success of a high performing organization. Strong track record of setting effective goals and leading teams to achieve those goals. Committed to continuous improvement.

Experiences

Independent contractor at Appen Sep 2022-Now:

- Improved the performance of an image searching Application by collecting data and images in various categories in English and Arabic.
- Assisted the development of a search engine by evaluating the results based on relevance to search criteria.
- Evaluated the search results an AI assistant to respond effectively to commands in my native language.
- Monitored and provided audio and visual input in Arabic and regional dialect to help the development of applications intended for Arabic speakers

Training as a technical support representative - 2021:

- Regular check-up on self-service devices twice a day for functionality and to report problems.
- Respond to technical complaints coming from variety of departments in a timely manner.
- Backup sensitive data, perform computer formatting and hard drive partitioning.
- Operating system updates and installation of required programs.

Freelance virtual assistance 2018-2019:

- Performed data analysis and visualisation on excel.
- Prepared and edited departmental forms on Word.
- Designed PowerPoint project templates.

Freelance video translator Jan 2017- Dec 2018:

- 100% on demand human translation.
- An average of 100 line per hour translated from English to Arabic.
- Worked with a team of 10 people (translators, editors, sync, coordinate and visual formatting) to provide high quality translation to satisfy customer demand

Education

Bachelor's Degree of Information Technology, Taif University, 2022.

Capstone project titled (Self-Learning Platform SLP) - 2021.

- An android application that supports the self-learning process.
- Designed and modelled the database for the application.
- Identified and assigned user privileges to ensure information security.

Areas of expertise:

Project management, Technical problem solving, Database modelling and design.

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| • Operating systems | Windows, Linux, MacOS, android. |
| • Programming languages | C++, SQL, Visual Basic, HTML. |
| • Databases | MYSQL, FIREBASE. |
| • User interface design | Adobe XD. |